

### **General Terms and Conditions of Use**

The following terms and conditions are valid for the FPT Store Gift Card ("Gift Cards") purchased on the website <https://www.fptindustrialstore.com/en/>. The purchase of a Gift Card implies acceptance of these terms and conditions ("Terms and Conditions").

Jakala SPA reserves the right, following notification, to make changes to the Terms and Conditions at any time. Any use of the Gift Card after such changes are made will imply their acceptance. The latest version of the Terms and Conditions will always be published on <https://www.fptindustrialstore.com/en/>. These conditions are applicable in accordance with the law.

### **Gift Card use and validity**

The Gift Card can be used exclusively for online purchases on <https://www.fptindustrialstore.com/en/>. It cannot be used for purchase in physical stores or to purchase other Gift Cards. It cannot be recharged, resold and is not redeemable for cash.

The Gift Card can be used to pay for all or part of the selected items.

The total amount for each order of products purchased on <https://www.fptindustrialstore.com/en/> with a Gift Card includes: i) the price of the product (or of the products), ii) the sales tax that may be payable, and iii) shipping costs. If the total amount of the order exceeds the amount of the Gift Card, the difference must be paid using one of the payment methods provided for in the General Terms and Conditions of Sale found on the website. The amount will be immediately deducted from the Gift Card.

All purchases made using a Gift Card are subject to acceptance of the General Terms and Conditions of Sale of the website.

For all purchases, any remaining credit will remain available for your next purchases and will not be refundable or exchangeable for cash.

The Gift Card is valid for 12 months from the date of purchase, unless the credit runs out before such deadline. It can be used within this period, with no possibility of extension. After such period, the Gift Card will be automatically deactivated and may not be used for further purchases. Any remaining credit will not be refundable or exchangeable for cash.

### **Checking the remaining credit**

You can check the remaining credit of a valid Gift Card by entering the related number on <https://www.fptindustrialstore.com/en/> accessing your user profile.

### **Returned goods**

When returning a product originally purchased with a Gift Card, the purchaser will receive an e-mail containing a promotional code equal to the amount of the returned goods, which can be used for future purchases on the website on <https://www.fptindustrialstore.com/en/>. The promotional code will have the same validity as the Gift Card in your possession.

### **Risk of loss**

The risk of loss and the ownership of the Gift Card are transferred to the purchaser at the time the Gift Card is electronically transmitted to the purchaser or to the designated recipient. The Card will be anonymous and can be used by its holder. We hereby decline all liability in the event of loss, theft, destruction or unauthorised use of the Gift Card.

If the Gift Card is stolen, lost or damaged, it may not be replaced, and the credit contained in it may not be refunded or transferred onto a new Gift Card.

**Fraud**

*If a Gift Card generated or obtained in a fraudulent manner is used to make purchases on <https://www.fptindustrialstore.com/en/>, Jakala SPA will be entitled to charge the amount of the orders using alternative payment methods.*

**Limitation of liability**

*Any warranty, explicit or implicit, related to the Gift Card will remain excluded. In case of malfunction of the Gift Card, only its replacement may be requested.*